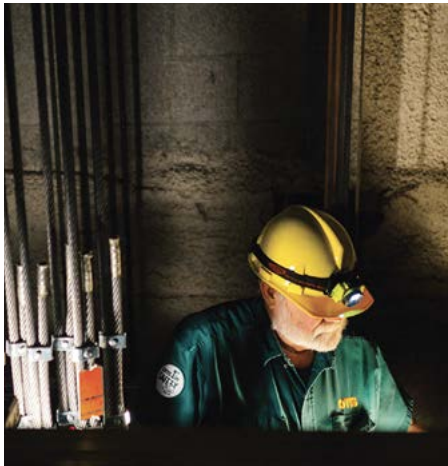


OTIS

ELEVATOR MAINTENANCE AND REPAIR SERVICES



We keep the world moving

As the world's largest elevator and escalator service provider, Otis is focused on keeping the world moving. Not only did they invent the safety elevator, they revolutionized its care.

With headquarters in Farmington, Connecticut, Otis employs 68,000 people globally. Founded 165 years ago, Otis now offers products and services in approximately 200 countries and territories and maintains two million elevators and escalators worldwide.



HIGHLY TRAINED MECHANICS

Otis puts safety first and provides continuous training for their mechanics to ensure quality service and maximum uptime for Otis and non-Otis equipment alike.



SERVICE TOOLS

Proprietary service apps allow your mechanic to diagnose equipment health, order parts and generate maintenance reports instantly.



GLOBAL NETWORK

No matter your location, Otis global supply chain and local distribution sites ensure that stocked parts are processed and shipped usually next day.



24/7 SUPPORT

Whether you have questions about contracts, invoicing, maintenance, equipment or passenger support, you can call or click to chat with a service representative at any time.

Information on demand

Otis provides you with instant access to all of your account and service information via an intuitive customer portal. Find out when your mechanic is arriving, what work is completed and review performance trends over time.



EQUIPMENT SURVEY REPORT

We audit your equipment for peak performance and send you a follow-up report when necessary maintenance is complete.



HEALTH REPORTS

Monthly email reports summarize key metrics about your equipment health.



CAMPUS VIEW

View the real-time health status of every unit in your portfolio on a single map.



API INTEGRATION

Seamlessly connect the data stored in the Otis cloud to your existing building management applications.